



1471

PATENT

SECTOR  
#3

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the application of

L. Guerra

Application No.: 09/802,662

Filed: 03/09/01

For: SYSTEM, METHOD AND COMPUTER )  
PROGRAM PRODUCT FOR DYNAMICALLY )  
CONFIGURABLE VOICE PORTAL )

)  
) Examiner: Not assigned  
)  
) Group Art Unit: 2644  
)  
) Atty. Docket No.: BVOC P011  
)  
) Date: June 15, 2001

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231 on June 15, 2001.

Signed: \_\_\_\_\_

Erica L. Mann

*Erica L. Mann*

RESPONSE TO NOTICE TO FILE MISSING PARTS

Assistant Commissioner for Patents  
**Attention: Box Missing Parts**  
Washington, D.C. 20231

Sir:

In response to the Notice to File Missing Parts of Application--Filing Date Granted mailed May 15, 2001, Applicants hereby attach a copy of the original Declaration and Power of Attorney filed with the Patent and Trademark Office at the time of filing with the above-referenced application, a copy of the returned postcard stamped by the PTO as having received the Declaration and Power of Attorney, and the copy of the Notice to be returned with this response.

It is believed that this notice was sent in error and therefore it is believed that no fees are due. However, if it is determined that the \$65 surcharge fee is due the Commissioner is authorized to charge this fee to our Deposit Account No. 50-1351 (Order No. BVOC P011). A copy of this sheet is enclosed for this purpose.

Respectfully submitted,

Kevin J. Zilka  
Reg. No. 41,429

*Kevin J. Zilka*

P.O. Box 721120  
San Jose, CA 95172-1120  
(408) 505-5100



#3

**PATENT POSTCARD**

Docket No. **BVOCPO11/** Appl. No.: **Unassigned** Date: **03/09/2001**  
44614/03247

By: **KJZ:Elm** Filing Date: **Herewith** Express Mail No.: **EL815206881US**

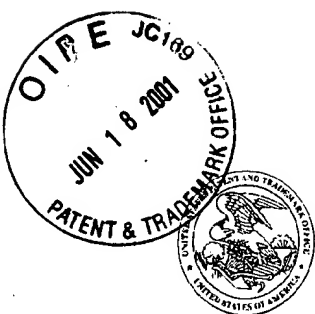
Inventor(s): **Lisa M. Guerra, John E. Fitzpatrick and Mark D. Womack**

Title: **SYSTEM, METHOD AND COMPUTER PROGRAM PRODUCT FOR A  
DYNAMICALLY CONFIGURABLE VOICE PORTAL**

The following has been received in the U.S. Patent & Trademark Office on the date stamped below:

- X Patent Application Transmittal
- X 45 Page Specification and Abstract
- X 04 Sheets of Drawings
- X 02 Page Combined Declaration and Power of Attorney
- X Assignment and Assignment Recordation Cover Sheet
- X Check No. in the amount of \$395.00 (Filing fee + \$40.00 Recordation fee)
- X Return Post Card

JC986 U.S. PTO  
**09/802662**  
03/09/01



## UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS  
UNITED STATES PATENT AND TRADEMARK OFFICE  
WASHINGTON, D.C. 20231  
www.uspto.gov

| APPLICATION NUMBER | FILING/RECEIPT DATE | FIRST NAMED APPLICANT | ATTORNEY DOCKET NUMBER |
|--------------------|---------------------|-----------------------|------------------------|
| 09/802,662         | 03/09/2001          | Lisa M. Guerra        | BVOC011/44614/03247    |

CONFIRMATION NO. 7528

24277  
Kevin J. Zilka  
PO Box 721030  
San Jose, CA 95172

## FORMALITIES LETTER



\*OC000000006077015\*

Date Mailed: 05/15/2001

## NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

FILED UNDER 37 CFR 1.53(b)

## Filing Date Granted

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given **TWO MONTHS** from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The oath or declaration is missing.  
*A properly signed oath or declaration in compliance with 37 CFR 1.63, identifying the application by the above Application Number and Filing Date, is required.*
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(e) of \$65 for a small entity in compliance with 37 CFR 1.27, must be submitted with the missing items identified in this letter.
- The balance due by applicant is \$ 65.

*A copy of this notice **MUST** be returned with the reply.*

Adjustment date: 07/24/2001 HTEKLEMI  
06/20/2001 BNGUYEN1 00000152 501351 09802662  
01 FC:205 65.00 CR

Customer Service Center

Initial Patent Examination Division (703) 308-1202

PART 2 - COPY TO BE RETURNED WITH RESPONSE

06/20/2001 BNGUYEN1 00000152 501351 09802662  
01 FC:205 65.00 CH